

USER EXPERIENCE TESTING REPORT: WWW.ULTIMATE-GUITAR.COM

Testing Information

Tester Name Nathan Schaffert

Testing Date(s) March 1, 2026

Reporting Date March 1, 2026

High-Risk (Short-Term) Action Items

Action Item (Issue)

Remediation

Obstructive full-screen ad overlays.

Utilize non-blocking sidebar banners.

Inconsistent playback and auto-scroll icons.

Standardize icons across all documents.

Broken links in Official tabs section.

Repair redirect paths to live data sources.

Keyboard navigation trap in modals.

Enable use of "ESC" key to exit.

Mobile tab player non-responsive

Add static fallbacks for low bandwidth.

Low-Risk (Long-Term) Design Issues

Issues

Remediation

Low contrast in dark mode theme.

Implement high-contrast color scheme.

Small touch targets for mobile chords.

Increase clickable area for text data.

Visual clutter on search results page.

Add instrument-specific filters

Varying font sizes in user comments.

Apply uniform styling to all user text.

Redundant "Add to Playlist" buttons.

Consolidate buttons into one menu.

Good Design Components

- Good search functionality that accurately resolves minor spelling errors.
- Responsive transposition tool that updates chord diagrams instantly.

Concerns

- The footer links are all small, but the privacy policy is a concern since users are sharing personal information and payments. That link should stand out and be easier to find than the other links.
- The constant "Go Pro" banners and pop-ups feel intrusive and clutter the screen. It makes it feel like the website prioritizes sales over a clean experience for musicians.